

2.2.3 WIRELESS INTERNET ACCESS

Visitors to the Melbourne Convention and Exhibition Centre will have access to free wireless internet, a first for any centre in the country. Event organisers will have the option of upgrading to a platinum wireless service designed specifically for their delegates. Your Technology Services Coordinator will be able to assist you in determining the best available solution to meet your event specific requirements.

M CONNECT - FREE Wi-Fi

This service would:

- Be shared by all conference delegates, event attendees and general public in the building during your event. This service would not be just for event delegates and is not designed to provide a guaranteed number of concurrent users for a particular event in a particular location.
- Have a maximum bandwidth of 256Kb/s*. The actual bandwidth will be influenced by the number and density of concurrent users.
- Require individual users to subscribe (free of charge) to the service via a login page agreeing to a set of terms and conditions**. Individual users will need to re-subscribe (free of charge) to the service after 12 hours or once the 100MB download limit is reached.
- Be delivered by in-house wireless access points (WAPs) and provide coverage extending throughout the venue including meeting rooms, exhibition bays, the Plenary and all other public spaces.
- Be suitable for web based email, Facebook, Twitter and basic internet browsing. This service does support applications such as Skype, streaming video, VPN connections and peer to peer file sharing.

M CONNECT - PLATINUM Wi-Fi .

This service would:

- Be specifically for your conference delegates.
- Allow unrestricted internet access*** with increased bandwidth for individual users.
- Allow for a custom SSID with your event name and a custom authentication method.
- Be tailored to meet the needs of your event in terms of coverage, speed (bandwidth) as well as the number and density of concurrent users.
- Be delivered by in-house wireless access points (WAPs), augmented with event specific high density WAPs deployed at required locations for the duration of the event.
- Be suitable for running internet based workshops in rooms.
- Include generous download allowances.

The cost for this service would depend upon your specific event requirement.

PLEASE NOTE:

* Wireless is a less secure service and download speeds will vary depending on the number of users on the service at any one time. Wireless signal strength can also vary depending on geographical location and other items interfering with the signal. For best results we recommend the use of 5GHz (IEEE 802.11n-2009 standard) wireless compatible devices. Previous standards are supported but results can vary in line with the inherent limitations of these standards and associated devices.

Clients who require a secure network to download continuous information over a longer period of time are advised to order a dedicated fixed-line service.

** A full set of MCEC Wireless Terms of Use are available from the MCEC Wireless portal. <http://www.mcec.com.au/Utility/MCEC-Information/wireless-terms.html>

***Consideration may need to be made in relation to access of peer to peer file sharing sites as excessive downloads and reduced bandwidth have been experienced on some events.

BROADBAND INTERNET

Highspeed broadband (cabled) Internet access can be provided to any room in the venue. This includes the Exhibition Centre bays and Convention Centre foyers.

Services range in price depending upon the duration the service is provided and the required bandwidth. The following table provides a sample of services available. Custom services can be provided to meet larger bandwidth or download requirements.

INTERNET SERVICE AND BANDWIDTH	INCLUDED DOWNLOAD ALLOWANCE	SERVICE DURATION OPTIONS
Broadband Internet – 256 Kbps	1GB	1-7 Days or 8-14 Days
Broadband Internet – 512 Kbps	1.5GB	1-7 Days or 8-14 Days
Broadband Internet – 1 Mbps	2GB	1-7 Days or 8-14 Days
Broadband Internet – 2 Mbps	4GB	1-7 Days or 8-14 Days
Broadband Internet – 6 Mbps	8GB	1-7 Days or 8-14 Days
Broadband Internet – 10 Mbps	10GB	1-7 Days or 8-14 Days

The following address will allow you to periodically check your usage. Simply enter the address provided below whilst you are connected to your MCEC Broadband service. <http://internet.mecc.com.au:7011/myUsage>.

Once your download allowance is reached, excess data is charged at 10c per Mb.

2.3 COMMUNICATION LINE FLOOR PLAN

Please complete the details below and return this section with your communication order and account form either by email or fax.

Email address – exservices@mcec.com.au

Fax Number – (03) 9235 8121

DELIVERY DETAILS	
CONNECTION DATE	/ /
DISCONNECTION DATE	/ /
EVENT NAME	
STAND NAME	
STAND NUMBER	
CUSTOM FLOORING	YES / NO
INSTALL DATE	/ /
INSTALL TIME	:

SERVICE LOCATION	
Please mark your ordered services on this plan. If you already have a floor plan please feel free to attach it to this order instead.	
P = Phone Line	<i>Back Of Stand</i>
F = Fax Line	
E = EFTPos Line	
B = Broadband Line	
D = Direct Line	
I = ISDN Line	
	<i>Front Of Stand</i>

2.1 EXHIBITOR SERVICES ACCOUNT FORM

Name of Event:		
Event Dates:		
Stand Name:		
Stand No.:		
Company:		
Contact Name:		
Position:		
Address:		
	State:	Post Code:
Telephone:	Facsimile:	
Mobile:	E-Mail:	

Please indicate your requirements on the following pages and return this form and all relevant order forms, no later than seven (7) days prior to the commencement of the event.

Please return your completed forms to fax number +61 3 9235 8121 or email forms to exservices@mcec.com.au.

Once your order has been received and processed, you will be sent a Proforma Tax Invoice and Payment Authorisation Form confirming your order details. Please complete the Payment Authorisation Form and return via fax to +61 2 9235 8071 or email to remittance@mcec.com.au. No services will be provided until payment is received.

All service charges are current and subject to change without notice.

Information Privacy Act 2000 – Information collected on this form will only be used for the completion of this enquiry.

The Melbourne Convention and Exhibition Trust (MCET) Privacy Policy is available from our web site www.mcec.com.au, Reception or Customer Service.

Advised of MCET Privacy Policy: YES NO

I hereby give my consent to use and disclose information on this form in accordance with the advised Use and Disclosure Statement. I have been advised of the MCET Privacy Policy and how to obtain a copy of the policy.

Signature: _____ Date: _____